

September 22, 2011

KMH

Attention: President

Re: Avenue Road Clinic

I would like to say **THANK YOU** to two of your staff after being at your clinic on Thursday September 22, 2011

First, Nadia at the front desk for being great when booking my appointment for my heart stress test. She was so understanding as I was very nervous about this test and had booked it and cancelled 2x, then finally went today.

Also to Chris who actually did the test..... What an expert! I explained to him that I was very nervous about the test, (as I have had 2 open heart surgeries etc) He took his time and explained each detail to me and his sense of humour is great for patients who are a little nervous- he puts you at 'ease' with all he does. He is fantastic.

I have been to many clinics in the past, but KMH is #1.